

Privacy Policy

Our Commitment to Respecting and Protecting Your Privacy

The Child and Nature Alliance of Canada (CNAC) is committed to respecting and protecting your privacy, including your personal information. Our policy is in strict compliance with Canadian privacy principles, as well as our obligations under PIPEDA. We are committed to ensuring the confidentiality and security of your personal information.

This page summarizes our privacy policy and information practices for CNAC including this website childnature.ca. It is intended to provide information to help you make informed decisions when choosing to communicate with and interact with us.

Collecting Personal Information

“Personal information” is information about an identifiable individual. It includes information such as your name, addresses, email address, telephone number, financial and demographic information.

We collect the personal information that you choose to provide to us when you become a participant, donor, or member, when you voluntarily subscribe to our communications, when you register for an event or sign a petition either in person or online, when you

complete any of the forms on childnature.ca and through contact activities, such as online surveys and phone calls.

If you submit your email address and/or personal information through childnature.ca, you consent to being added to our email and/or contact list and to receive future communications from us.

Using Personal Information

We use your personal information to communicate with you about CNAC, to provide you with news and information about CNAC and our activities, and to contact you about your past and future donations, participation at CNAC courses and potential membership.

As we are a registered charity, we may share your information internally within our national organization, including with CNAC facilitators and course delivery teams.

We use your financial information to process your donations. We are also required by the *Canada Revenue Agency* to provide CRA with information related to the donations you make to us.

Protecting Your Personal Information

Your privacy is very important to us. We protect your personal information by employing rigorous security systems and strict access controls in order to safeguard your personal information from unauthorized access, disclosure, alteration, or misuse. All users of our systems must agree to terms of use that include

language on protecting your privacy before being authorized to use our systems.

We may engage third parties to provide us with services from time-to-time, such as hosting servers and websites, processing online donations, or providing technical or communications services. When information is shared with third parties for these purposes, we ensure that your personal information is rigorously protected by including privacy safeguards in all our contracts, including stringent confidentiality and non-disclosure provisions.

Under no circumstances does CNAC sell your personal information to any third parties.

In the event of a privacy breach, CNAC is committed to documenting the circumstances that led to the breach, the personal identifying information that might have been compromised and immediately and proactively informing affected individuals.

CNAC provides its employees with training on the organization's privacy policy, including its collection and use of personal information, as well as, how to securely maintain this information.

Privacy officer

In an effort to ensure that your privacy is protected and that CNAC is accountable to you, the organization has designated a privacy officer, who is responsible for ensuring that your privacy and this policy is being respected. The privacy officer is also accountable for ensuring that any recipients of your personal

information safeguard the security and integrity of your information.

Visiting childnature.ca

When visiting childnature.ca, your privacy is respected and protected.

Any information collected while you are visiting childnature.ca, such as server log data, is managed in accordance with this privacy policy and is protected by applicable law. Server logs include statistical information, such as visitors' IP addresses, time and duration of visits, and pages visited. These statistics may be used to improve your experience on childnature.ca.

In addition, non-personal information may be collected through the use of cookies. Cookies are small text files maintained by your browser in order to remember user settings as you navigate the site. childnature.ca uses cookies, for example, to remind your browser whether you chose to view our website in English or in French. You can also adjust your browser's settings to refuse cookies, or to accept them on a case-by-case basis.

Linking to External Sites

Other sites to which we provide links may be governed by different policies. CNAC does not assume responsibility for the information practices of these other sites, and we strongly encourage all our visitors to review the privacy policies and statements of all externally-linked sites.

Updating your Personal Information

We aim to keep your information accurate and up-to-date. To update or correct the personal information you provide to us, please contact us at admin@childnature.ca.

Contacting Us

Questions or concerns about our privacy policy or the information we collect may be directed to our Privacy Officer, Heather Wilson at privacy@childnature.ca.

You can also contact us by phone at 613-271-5468 or by postal mail at the address below:

Child and Nature Alliance of Canada

411 Corkstown Road

Ottawa, Ontario K2K 0J5

If you no longer wish to be contacted by us or wish to be placed on our internal Do-Not-Call list, please let us know by emailing admin@childnature.ca. You may also unsubscribe from our communications by using the unsubscribe mechanisms contained in all of our electronic messages.